

Independent Office of Evaluation



COVID-19 Global Evaluation Coalition and Global Evaluation Initiative 2 November 2021

# Conducting Evaluations in Times of COVID-19: Challenges, emerging opportunities and insights

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## From challenges to opportunities

Clear challenge: no international mission, restrictions to domestic travels. NB: IFAD funds rural development project in remote areas

#### Reactions / opportunities:

- 1) Rediscover under-utilized secondary data (e.g. surveys conducted by projects)
- 2) Remote interviews with national counterparts; **remote mini-surveys** of local organizations (e.g., cooperatives in the Dominican Republic)
- 3) Geographic information systems and remote sensing technology
- 4) Review of existing thematic literature (by 'human' consultants, not yet AI)
- 5) For most evaluations, **national consultants** visited the field → caveat: impartiality
- 6) 'Vicarious' field visits in extreme cases (more on this later on)
- 7) Augment the **quality assurance** process: bring in reviewers with knowledge of country / local context for further 'reality check'



### Coastal Climate Resilient Infrastructure Project in Bangladesh

#### Infrastructure for market and market access

- Exceptional case in 2020
  - ✓ No travel possible, including national consultants
- Changes to adapt the approach to the pandemic
  - ✓ Enhanced and deeper desk review
  - **√GIS**
  - ✓ Additional national consultants
  - √ Phone interviews with project end-users
  - √Vicarious visits: through network of national consultant, local users / persons took photos / videos of project sites







### Images / videos taken by local stakeholders

(Most often, data do not interpret themselves....)

Gathered 103 ground images, 11 videos, several (Google) maps

Roads and embankments Market infrastructure

## **Triangulation with**

- Infrastructure engineer (construction, quality, materials, damages...)
- GIS images
- Probed via phone interviews with local users and at times local engineers



Munshiganj Bazar, Shyamnagar, Satkhira

Banishanta Bazar, Dacope, Khulna



## **Insights**





- ☐ **GIS data and images**: useful for projects with 'visible' outputs / outcomes: infrastructure, cropping pattern change, reforestation....
- > Some changes not detectable 'from the sky' (power relationships, gender equality...)
- > Require **triangulation** (expert interpretation, interviews with local people, surveys)



☐ Vicarious field visits for situations of insecurity (can train local people to collect basic information, photos, short videos), also to be triangulated



- □ Evaluation is important in **turbulent times** but we need to be aware of **disruption on national implementation capacity**
- Negotiate timeline to avoid overburdening, Set up administrative support for evaluators
- ➤ Additional challenge for **evaluation capacity development**: building M&E systems that are resilient to a lock-down situation



☐ Greening our evaluations, field focus. Can reduce international travels for evaluations and focus on field work (e.g. at IFAD for country level evaluations from 4 to 1-2 missions)